

****Water and Sewer Fees****

****WATER FEES****

1. Impact Fees: \$3,500 per unit
2. Hotel/Motel and RV/Camper Sites: \$2,000 per unit
3. Meter Connection Fees not Impacted by Berm:

5/8-3/4 inch	\$750
1 inch	\$1,000
2" meters and above	calculated upon request.

Connection fees must be paid prior to service being provided

4. Berm Impacted Area; Meter Connection Fees: For all properties where the west end berm covers any portion of the water main, (as designated the south side of Bienville Blvd. from St. Denis Ct. to Town property at 3000 Bienville Blvd., including all properties located on courts Seneca through Windward) the connect fees will be:

5/8- 3/4 inch meter	\$1,500
1 inch meter	\$1,600
2 inch meters and above	calculated upon request

Berm Impacted Connection Fees are for meter installation only. Any and all other fees, applicable to providing water and sewer, still apply.

5. Disconnect/Reconnect Fee: There is no fee for disconnection of water service due to any of the following listed reasons, but a fee of \$150.00 will apply for reconnection of service.
 - for non-payment of bill,
 - by owner during the "off-season", and
 - at the request of the owner.

Service will be restored when the reconnect fee and all outstanding balances are paid in full.

6. Hydrant Use and Piling Installation Fee: The fee for general use of water from a fire hydrant shall be \$95.00 for a one-time use, or per month for every month the service is rendered, plus \$6.00 per 1000 gallons used. The fee to install pilings will be \$20.00 per piling or \$6.00 per 1000 gallons used, whichever is greater. Written permission and a hydrant meter must both be obtained from DIWSA, along with a \$1,000 deposit for use of the hydrant meter (to cover loss or damage to the meter, or damage to the hydrant). Once the meter is returned and the hydrant is inspected, the deposit will be returned and the piling charge shall be paid in full or billed to the customer on their account.
7. Illegal use of Hydrants: It is illegal to use hydrants without first gaining written permission from DIWSA and paying all associated fees. Illegal use of hydrants shall result in a fine and will be reported to the DI police department as theft of services. Those found in violation of this policy will be fined \$300.00 plus \$10.00 per 1000 gallons of the estimated use.
8. Tampering with a Meter or Meter Shutoff Valve: The water meter and water meter shutoff valve are the property of DIWSA, and use, tampering, or damage to any of the service equipment is illegal. A fee of \$150.00 shall apply for those found in violation of this policy. Continued use and or tampering with the system will result in legal action being taken.
9. Emergency Water Service Call Fee: In the event that water service has been interrupted, the owner should first determine, through inspection of the owner's valves and lines that the problem is not in the owner's portion of the line. It is the sole responsibility of the owner to determine if the problem is on their side of the connection to the DIWSA system, prior to notifying DIWSA. When a visit to the premises is made by DIWSA at the request of the owner or his representative, and the trouble is on the customer's side of the connection, there shall be:
 - a. \$25.00 for each service call received in the DIWSA office between the hours of 8:00 a.m. and 4:00 p.m., Monday through Friday, except for holidays.
 - b. \$45.00 for calls that are received after 4:00 p.m. Monday through Friday, and weekends, except for holidays.
 - c. \$65.00 for all service calls on holidays.

Upon determination that the problem exists at or beyond the service meter, there will be no fee charged by DIWSA for the service call. DIWSA is not responsible for payment or reimbursement of any portion of the owner's cost or expense associated with determining where the problem is.

10. Returned Checks: There will be a \$30.00 service charge for each check returned to DIWSA for nonsufficient funds.

****SEWER FEES ****

1. Initial Connection Fee for Lots on Gravity Sewer: For properties that do not have a sewer lateral that services the property, an installation fee will be applied. The cost for installing the lateral will be calculated at the time of the request.
2. Impact Fee for Multi-Unit Lots or Properties Which Were Not Assessed: An impact fee of \$3,500 is required prior to connection for properties whose total number of living units exceeds the number of units for which the original assessment was paid. The impact fee is applicable to all properties that; were not previously assessed, constitute multi-units, and subdivided properties.

For hotel/motel and RV/Camper Sites, the impact fee shall be: \$2,000 per unit.

3. Grinder Pump Installation: Installation cost of the individual grinder pump system: \$2,500.00
4. Grinder Abuse Fee: When abuse to a grinder by the owner occurs, a fee shall be calculated, based on time and material, and applied to the owner's account. A list of banned items is included in DIWSA's Policy for Sanitary Sewer Use, and is available upon request.
5. Sewer Disconnect Fee. A \$100.00 fee is applicable when service is disconnected
 - a. for non-payment of bills,
 - b. at the request of the owner during the "off season", and
 - c. at the request of the owner other than in an emergency situation.
6. Sewer Reconnect Fee. For gravity sewers, it shall be the sole responsibility of the owner to reconnect service. For grinders, a reconnect fee shall be in the amount necessary to cover cost associated with restoring service.
7. Emergency Sewer Service Call Fee. In the event of a sewage stoppage, the owner or tenant should first determine through rodding or similar means that the stoppage is not in his portion of the line. It is the sole responsibility of the owner to determine if the blockage is on their side of the connection to the DIWSA system, prior to notifying DIWSA. When a visit to the premises is made by DIWSA at the request of the owner or his representative, and the trouble is on the customer's side of the connection:
 - A. \$25.00 for each service call received in the DIWSA office between the hours of 8:00 a.m. and 4:00 p.m., Monday through Friday, except for holidays.

- B. \$45.00 for calls that are received after 4:00 p.m. Monday through Friday, and weekends, except for holidays.
- C. \$65.00 for all service calls on holidays.

Upon determination that the stoppage exists beyond the street right-of-way in the DIWSA portion of the line, there will be no fee charged by DIWSA for the service call. DIWSA is not responsible for payment or reimbursement of the owner's cost or expense associated with determining where the blockage is. If it is at any point determined that grease caused the blockage in any portion of the lateral, whether on right-of-way or private property, then all cost associated with clearing the blockage shall be the responsibility of the owner.

- 8. Open Sewer Line Penalties: A fine of \$300 and \$10.00 per 1000 gallons of estimated inflow/discharge, plus cost of damages and extraordinary services incurred by DIWSA shall be imposed. Furthermore, water service will be terminated until satisfactory repairs have been made and any and all associated penalties paid.
- 9. Fee for Bulk Waste Discharge: A fee of \$40.00 per 1000 gallons shall apply to all bulk discharges.

Policies and procedures are established for the benefit and welfare of those within the service area. When in the best interest of those we serve, the Board of Directors for DIWSA shall reserve the right to alter or amend, without limit; policies, procedures, rates, fees and all other managed services.

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Approved: August 2012
Amended: January 15, 2013
Amended: October 16, 2013